

## **SAN JUAN COUNTY WEBSITE AND ONLINE SERVICES ACCESSIBILITY POLICY**

It is the policy of San Juan County that its web pages be accessible to all and comply with WCAG 2.0. Level AA, as published by the World Wide Web Consortium (W3c), Web Accessibility Initiative (WAI), available at [www.w3.org/TR/WCAG](http://www.w3.org/TR/WCAG). This policy shall apply and be distributed to all employees and contractors who design, develop, maintain, or otherwise have responsibility for County websites, or who provide website content, technical support, or customer service.

Website content personnel shall be trained on methods to conform all web content and services with WCAG 2.0 Level AA, Title II of the ADA, and the terms of the Settlement Agreement between the United States of America and San Juan County, New Mexico Under the Americans with Disabilities Act, DJ #204-49-86.

All websites controlled by San Juan County shall comply with WCAG 2.0 AA, and performance evaluations of the Web Accessibility Coordinator and all employees and contractors who design, develop, maintain, or otherwise have responsibility for San Juan County Websites, provide website content, technical support, or customer service.

All web content and online services of San Juan County shall be assessed for conformance with WCAG 2.0 AA by: a) performing automated accessibility tests of its website and all online services, using an automated tool approved by the United States, to identify any accessibility barriers; and b) enlisting individuals with different disabilities, including at a minimum individuals who are blind, deaf, and have physical disabilities (such as those limiting the ability to use a mouse), to test its pages for ease of use and accessibility barriers.

San Juan County shall post a notice prominently and directly linked from its homepage instructing visitors to its websites how to request accessible information. The link will provide several methods to request accessible information, including an accessible form to submit feedback, an email address, and a toll-free phone number with TTY to contact personnel knowledgeable about the accessibility of the website.

San Juan County shall post a notice prominently and directly linked from its homepage soliciting feedback from visitors to its websites on how to improve website accessibility. The link shall provide several methods to provide feedback, including an accessible form to submit feedback, an email address, and a toll-free phone number with TTY to contact personnel knowledgeable about the accessibility of the website.

APPROVED BY THE GOVERNING BODY OF SAN JUAN COUNTY THIS 15<sup>th</sup> DAY OF MARCH, 2016.

BOARD OF COUNTY COMMISSIONERS OF  
SAN JUAN COUNTY, NEW MEXICO.

By: \_\_\_\_\_  
Scott Eckstein, Chairman

ATTEST:

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Debbie Holmes, County Clerk