



Job Description

TITLE: Detention Officer	JOB CODE: 6740
DEPARTMENT: Juvenile Services	FLSA: Non-Exempt
PREPARED: November 2005	FLSA CLASS: Corrections
UPDATED: April 12, 2022	WORK LOCATION: Farmington, NM
	REMOTE WORK ELIGIBLE: NO

Summary: Under general supervision, guards juveniles in the Juvenile Detention Facility; provides for the needs of juveniles during detention to include but not limited to: lock down juveniles in cells after searching for weapons, valuables, drugs or other contraband; serves meals, provides first responder aid if needed; observes conduct and behavior of juveniles to prevent disturbances and escapes; inspect locks, cells, closets, hallways, access chases, recreational, medical and kitchen areas, windows, grills, doors, and gates for tampering; performs all other duties in a manner consistent with all policies and procedures within a correctional environment.

Essential Job Functions: *The list that follows is not intended as a comprehensive list; it is intended to provide a representative summary of the major duties and responsibilities. Incumbent(s) may not be required to perform all duties listed, and may be required to perform additional, position-specific tasks.*

- Observes conduct and behavior of juveniles to prevent disturbances and escapes and to maintain health and cleanliness.
- Inspect cells, closets, hallways, access chases, recreational, medical and kitchen areas, locks, window bars, grills, doors, and gates for tampering.
- Searches juveniles and cells for contraband articles.
- Transports juveniles to judicial proceedings, medical or other authorized appointments.
- Guards and directs juveniles during work assignments and ensures appropriate inmate counts.
- Patrols assigned areas for evidence of forbidden activities, infractions of rules, and unsatisfactory attitudes or adjustments of inmates; reports observations to shift sergeant.
- Escorts juveniles to and from visiting room, legal visits, medical office, and religious services or other authorized locations.
- Guards entrance of detention center to screen visitors.
- Prepares written reports concerning incidences of juveniles disturbances or injuries.
- Ensures that proper departmental procedures regarding correspondence between the public and juveniles are maintained.
- Serves juveniles meals in accordance with established procedures; ensures that proper counting is maintained of all utensils, cups, trays and inmate counts are correct.
- Searches juveniles property for contraband including but not limited to: alcoholic beverages, controlled substances, weapons, and nuisance contraband as prescribed by facility policy or by law.
- Distributes mail for juveniles which includes checking for contraband.
- Requests physical examinations and forwards specific requests for medical assistance to the nurse; escorts juveniles to the nurse's office and provides security for the nurse.
- Verifies and writes receipts on commissary purchases; ensures that the Commissary vendor distributes purchases to the proper juveniles.
- Supervises the visitation of attorneys, family members and others.
- Performs other related duties as assigned.

Required Knowledge and Skills:

- Knowledge of applicable laws and regulations, and State standards for detention facilities.

Job Description

Detention Officer

- Knowledge of the New Mexico criminal justice and court systems, procedures and protocols.
- Knowledge of County and Department policies and procedures.
- Skill in communicating with inmates and mediating difficult situations.
- Skill in following orders and exercising good judgment in potentially dangerous situations.
- Skill in maintaining confidentiality and using discretion in dealing with sensitive information.
- Skill in responding with tact and composure when dealing with individuals in a stressful situation.
- Skill in assessing and identifying drug influence, behavior and usage.
- Skill in Cardio Pulmonary Resuscitation (CPR) and first aid.
- Skill in communicating effectively, both orally and in writing.
- Skill in establishing and maintaining effective working relationships with County staff and the public.
- Skill in the use of a personal computer and standard business software.

Education and Experience:

- Minimum age requirements of 21 years
- High School diploma or GED equivalent.
- Must have no felony convictions or convictions for crimes involving moral turpitude.
- Must be certified as a juvenile officer within the first 90 days of employment/transfer/position.
- Valid State of New Mexico Driver's license or able to obtain within six (6) months of employment.

Environmental Factors and Conditions/Physical Requirements:

- Working conditions are typical juvenile detention facility settings; involves the potential for high stress levels and exposure to hostile situations; some non-standard work hours are required.
- Employees may be subject to physical altercations with inmates which may require restraining and/or physically relocating inmates. At times, staff can be called upon to assist with moving unconscious juveniles in emergency situations for medical treatment. Supervising inmate may require prolonged walking, standing, or sitting. May be required to lift 50 pounds or more to accommodate the operational requirement of the facility.
- Full-time work hours for this position consist of rotating shift work, nights and weekend shifts and overtime. Rotating shifts is a requirement for the operations of this facility.
- Work schedule for this position may include working on religious holidays.
- Utilize, process, and navigate the County's electronic ERP system as necessary and appropriate based on the needs and requirements of this position.

Equipment and Tools Utilized:

- Equipment utilized includes but is not limited to: computerized and conventional office equipment, two-way radios and security equipment including cameras, recorders, monitors, visitation, transport navigation devices, key control equipment, clocking in biometrically, inmate control devices and/or other emergency medical equipment necessary to accomplish Cardio Pulmonary Resuscitation (CPR and mobile defibrillator) associated with initial first aid response, or other devices necessary to accommodate the operational needs or a correctional environment

Approvals:

Employee:

Date:

Supervisor

Date:

Job Description
Detention Officer

Department Head: _____ **Date:** _____